



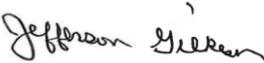
OFFICE OF
INSPECTOR GENERAL
U.S. DEPARTMENT OF THE INTERIOR

July 10, 2015

Memorandum

To: Douglas Glenn
Director, Office of Financial Management

Attention: Allen Lawrence
Division Chief, Internal Control and Audit Follow-up
Office of Financial Management

From: Jefferson Gilkeson 
Director, Information Technology Audits

Subject: Verification Review – Recommendations 1 and 5 for the evaluation report,
“U.S. Department of the Interior’s Video Teleconferencing Usage” (WR-EV-
MOA-0004-2010)
Report No. 2015-ITA-071

The Office of Inspector General (OIG) has completed a verification review of Recommendations 1 and 5 in the subject evaluation report concerning the use of video teleconferencing (VTC). Our objective was to determine whether the recommendations were implemented by the U.S. Department of the Interior’s Chief Information Officer (DOI CIO) as reported to the Office of Financial Management (PFM), Office of Policy, Management and Budget (PMB). PFM reported to OIG when the two recommendations in the subject report had been addressed, and it provided supporting documentation. Based on our verification, we concur that Recommendations 1 and 5 are resolved and implemented.

Background

Our December 2011 report, “U.S. Department of the Interior’s Video Teleconferencing Usage,” contained five recommendations relating to DOI’s use of video teleconferencing. This verification review only looked at Recommendations 1 and 5.

In a memorandum dated September 30, 2011, PMB sent comments on the subject report. The CIO concurred with Recommendation 1 but did not concur with Recommendation 5.

On June 4, 2013, we referred the recommendations to PFM for tracking and implementation. In this memo, we stated that we considered Recommendation 1 to be resolved but not yet implemented. We also stated that we considered Recommendation 5 resolved.

In a memorandum dated June 27, 2011³, PFM sent a memorandum to OIG closing Recommendation 1. In another memorandum dated September 11, 2013, PFM recommended closing Recommendation 5.

Scope and Methodology

We limited the scope of this review to determining whether DOI implemented Recommendations 1 and 5. To accomplish our objective, we reviewed the supporting documentation that DOI officials provided and discussed actions taken relating to each of the recommendations.

We did not perform any site visits or conduct field work to determine whether the underlying deficiencies that were initially identified have actually been corrected. As a result, this review was not conducted in accordance with Generally Accepted Government Auditing Standards issued by the Comptroller General of the United States or the Quality Standards for Inspections of the Council of the Inspectors General on Integrity and Efficiency.

Results of Review

The two recommendations related to VTC have been satisfied.

Recommendation 1: Develop and implement policies and procedures to create awareness of VTC's benefits and advance its optimal use.

Actions Taken: PFM states in its June 27, 2013 memorandum for the closure of Recommendation 1 that DOI's Office of the Chief Information Officer has established guidance for DOI bureaus and offices that provides the requirements for the use of VTC equipment. Attached to the memorandum was a copy of the October 5, 2012 memorandum "Department of Interior Video Teleconference Guidance" with the attached 10-page document "Video Teleconference Standards." In its memorandum, PFM states that it considers the recommendation implemented and closed. OIG concludes that Recommendation 1 has been resolved and implemented.

Recommendation 5: Develop quantitative performance measurements related to reduction of greenhouse gas emissions as it relates to the increased use of VTC technology for the Department's SSPP, and coordinate these performance measures with the Department's Government Performance Results Act Strategic Plan.

Actions Taken: PFM stated in its September 11, 2013 memorandum for the closure of Recommendation 5 that it did not plan to track this recommendation. We note that in the June 4, 2013 OIG referral memo to PFM, it states that OIG considers this recommendation resolved. OIG concludes that Recommendation 1 has been resolved and implemented.

Conclusion

We conclude that Recommendations 1 and 5 are resolved and implemented.